



ON Semiconductor®

**To: Our Valued Customers, Sales Representatives and Distributors**  
**Date: May 25, 2021**  
**Subject: ON Semiconductor Business Update Related to COVID-19 Pandemic**

Dear valued customer:

As governments and agencies work to stop the spread of the virus and impose containment measures, our company is doing everything in our control to mitigate the impact and ensure our customers receive quality products, recognizing that employee safety is our number one priority, and under no circumstances will that be compromised.

Due to rising number of COVID-19 cases in Malaysia, the Malaysian government announced [Movement Control Order \(MCO\) 3.0](#) throughout the country limiting the number of onsite workforce attendance in the manufacturing sector to 60%. These moves are based on the premise that by stopping all movement in a region, the community spread of the virus slows drastically.

This event has caused significant impact at our regional facilities. We are working with the American Malaysian Chamber of Commerce (AMCHAM MEIA) and the Malaysia Semiconductor Industry Association (MASIA) to reiterate that our operations constitute an essential business. We hope to be able to regain full operations as soon as safely possible.

Please continue to work with your customer service representative to receive up-to-date delivery information on your current order. As circumstances have been changing daily due to this force majeure event, we will remain in contact as our responses evolve. You may also contact us through [continuity@onsemi.com](mailto:continuity@onsemi.com). We are currently assessing production and distribution delays.

Regards,

A handwritten signature in black ink, appearing to be "KA", written over a light blue horizontal line.

Kimberley Appleton  
Senior Vice President, Global Sales Operations  
ON Semiconductor